

FINANCIAL HARDSHIP FORM

ABOUT YOU

Title

Mr Mrs Miss Ms Dr Prof Other (please specify)

First name

Middle Name (if any)

Surname

Preferred name

Date of Birth

 / /

Have you requested assistance with another creditor?

Yes No

If yes list all creditors you are seeking assistance from. Please include whether you have been granted assistance from another creditor.

Contract number/s

Is this a joint account?

Yes No

Do you want to add details for a second customer?

Yes No

Second customer details

Title

Mr Mrs Miss Ms Dr Prof Other (please specify)

First name

Middle Name (if any)

Surname

Date of Birth

 / /

CONTACT DETAILS

Preferred method of contact: Email Phone Both

Email address

Preferred phone number (ensure country and area codes are provided)

Mobile

Home

International

Best time to call

Morning Afternoon Evening

Is there someone acting on your behalf? (Authorised Third Party)

Yes No

If NO ticked, go to "Tell us why you need help" section

I am authorised to act on behalf of the customer and Angle Auto Finance holds my authority

I am acting as an Authorised Third Party and will provide the completed Authority Forms to Angle Auto Finance

First name

Middle Name (if any)

Surname

Preferred name

Company/Title

Email address

Preferred phone number (ensure country and area codes are provided)

Mobile

Home

International

TELL US WHY YOU NEED HELP

Reason for assistance

COVID-19 Unemployment Reduced Income Overcommitted Natural Disaster Injury/Illness

Separation/Divorce Other (please specify)

Why you are behind (or about to fall behind) in your repayments? Please be as specific as possible about your situation as this will assist with the assessment of your hardship application.

Do you have documents, information or other evidence to support your request for your application for hardship? Yes No

Please attach as much evidence as you can to support your position, for example Centrelink statements, medical records, 3 months bank statements, unemployment records, etc.

Please tell us about your financial situation so we can understand your circumstances and provide the best solution.

YOUR INCOME

Total monthly income

WHAT YOU OWN

Total assets you own

Please provide details of your assets.

Asset Description	Description	Estimated Value
<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
Total estimated value of your assets		\$ <input type="text"/>

WHAT YOU OWE

Please list all your cards, loans, and other liabilities.

Please include all liabilities with all banks and other institutions.

Account Type	Institution	Monthly Repayment amount	Balance Owing
<input type="text"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
Total Liabilities			\$ <input type="text"/>

YOUR LIVING EXPENSES

Please provide your expense details in the section below.

Expense Type	Amount per month
<input type="text" value="Mortgage / Rent / Board"/>	<input type="text" value="\$"/>
<input type="text" value="Basic living (food, clothes, cigarettes, alcohol, gym, gifts etc)"/>	<input type="text" value="\$"/>
<input type="text" value="Utilities (water, gas, electricity, council rates etc)"/>	<input type="text" value="\$"/>
<input type="text" value="Motor vehicle expenses (insurance, petrol, registration, service)"/>	<input type="text" value="\$"/>
<input type="text" value="Other (phone/internet, school fees, medical, fines, entertainment etc)"/>	<input type="text" value="\$"/>
Total Liabilities	
	<input type="text" value="\$"/>

LET'S LOOK AT HOW WE CAN HELP

To get a hardship variation you need to be able to show that you can reasonably repay your loan if the variation is granted. Which of the following best describes your situation? (select one).

- I need time to sell my car.
- I can now afford the usual scheduled repayments on the loan, but I still have arrears as a result of my hardship described above.
- I expect to return to meeting my usual scheduled repayments on the loan by _____ (date).
- I don't know when I will be able to meet my scheduled repayments but hope to be able to do so within a reasonable period of time.
- I will never be able to return to normal repayments, but I can afford to pay a reduced amount over a longer period. The amount I can pay is _____.
- I will never be in a position to make sufficient repayments to reasonably repay my loan (for example, my repayments would not even cover the interest on the loan).

Can you afford to pay anything towards your loan now? Yes \$_____ OR No

Can you afford to pay extra to catch up on your arrears in the near future? Yes \$_____ _____ (date) OR No

Please tell us what support from Angle Auto Finance you are looking for and how this will assist you. This helps us identify the best solution to suit your needs.

PRIVACY STATEMENT

By submitting your application for financial assistance, you consent to the collection and handling by Angle Auto Finance Pty Ltd of personal information (which may include health information and other sensitive information about you) that you have provided about yourself, such as your personal circumstances and your financial situation (including the reason why you are seeking assistance), your income (including any benefits you may receive), any assets you own and details about your lifestyle and living expenses (including any debts you owe).

If you are completing this form on behalf of another person, you confirm that they have read and are aware of the contents of this form and this privacy statement and that they have given their consent to the collection, use and disclosure of their information by Angle as described in this form.

We collect this information to consider and determine your application for financial assistance, and for the other purposes set out in our Privacy Policy (which is available at www.angleauto.com.au/privacy/). If we do not collect this information, we may be unable to consider or process your application for financial assistance.

We may disclose this information to third parties that assist us to deliver our services and to consider and respond to your application (some of whom may be located overseas in the United States of America, the Philippines or India).

For further information about how we collect, hold, use and disclose your information, please see our Privacy Policy. Our Privacy Policy also explains how you can access and seek correction of your personal information or complain about a breach of your privacy (including how we will respond to your complaint). To obtain further information, you can contact our Customer Experience Team as follows:

Email: financialassistance@angleauto.com.au

Telephone: 1300 561 869

Post: Attn: Financial Assistance Team
Angle Auto Finance
PO Box 20125
World Square, NSW 2002

THINGS YOU NEED TO KNOW

Once your request for financial assistance has been submitted you will receive an email with your reference number and your application will be processed within 21 days from when we receive it, unless we need further information from you. If you wish to make a change to your request then you will need to respond to that email or call our Financial Assistance team on 1300 561 869 as soon as possible. If the outcome you have requested is accepted we will contact you to confirm this outcome and what happens next. We may also need to contact you to discuss your request or obtain further details, if this is the case we will attempt to call and speak to you in order to process your request as soon as possible, if we are unable to contact you via phone we will email you.

Any financial assistance will mean your repayment history information for the purposes of Comprehensive Credit will no longer show as up to date.

I have read and understood "Privacy Statement" and "Things you need to know".

Name

Date

Signature